केनरा बैंक Canara Bank

Corrigendum-1 to GeM bid ref no. GEM/2023/B/3001330 dated 18/01/2023 for Supply, Installation, Implementation and Maintenance of Chatbot Solution in Canara Bank for 5 years.

It is decided to amend the following in respect of the above GeM bid:

a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 5):

Description	Existing details	Amended details
Bid End Date/Time	09-02-2023, 15:00:00	14-02-2023, 15:00:00
Bid opening Date/Time	09-02-2023, 15:30:00	14-02-2023, 15:30:00

b.

Sl. No.	Section/ Annexure/ Appendix of the GeM bid	Clause No.	Existing	Amended
1	Annexure 10 - Bill of Materials	Annexure 10 - Bill of Materials	Annexure -10 Bill Of materials	Kindly refer amended Annexure-10 Bill of Materials

All the other instructions and terms & conditions of the above GeM Bid shall remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 07/02/2023
Place: Bangalore

Deputy General Manager

Canara Bank

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Annexure-10

Amended Bill of Material

(Should be submitted on Company's letter head with company seal and signature of the authorized person)

SUB: RFP for Supply, Installation, Implementation and Maintenance of Chatbot Solution in Canara Bank for 5 years.

Ref: GeM Bid: GEM/2023/B/3001330 dated 18/01/2023.

Notes
1. These details should be on the letterhead of bidder and each & every page should be signed by an Authorized Signatory with Name and Seal of the Company.
2. Please be guided by RFP terms, subsequent amendments and replies to pre-bid queries (if any) while quoting.
3. Do not change the structure of the format nor add any extra items.
4. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

Table -A
(One-time Implementation and License cost)

[Amount in Indian Rupees]

Sl. No.	Item Details	Price details (Excl. of Taxes)	Tax for Column A		Total Cost for Five years (Incl. of Tax)
		A	B % of Tax	C Tax Amt.	D=A+C
1.	Enterprise License with unlimited usage Cost for a period of 5 Years				
2.	One Time Implementation Cost				
3.	Total Cost (total of column of 1 and 2)				

Table B - Cloud Hosting charges

[Amount in Indian Rupees]

Sl. No.	Description	Hosting charges per month [Excl. of Taxes]	No. of months	Total charges for hosting charges [Excl. of Taxes]	Tax for Column c		Total Hosting Charges for a period of 5 years [Incl. of Taxes]
					Tax %	Tax Value	
		a	b	c=a*b	d	e	f=c+e
1	Dedicated Cloud		60	.			

	Hosting Charges						

Table C
Integration Cost with Other Applications/Services

[Amount in Indian Rupees]

Sl. No.	Description	Integration charges per Application [Excl. of Taxes]	No. of Applications/ Services	Total Integration charges for Applications [Excl. of Taxes]	Tax for Column c		Total Charges for resources [Incl. of Taxes]
					Tax %	Tax Value	
		a	b	c=a*b	d	e	f=c+e
1	Integration Support with various other application/ services		20				

* Bank may integrate the solution with various application / services (eg. UI based menu driven Chatbot) as per Bank's requirement. Number of Application / Services is indicative for calculation of total cost of ownership. However, it may vary as per Bank's requirement during the contract period. The payment for the integration service will be made on actual integrated application / services based on the unit cost quoted by bidder.

Table D
Charges for Offsite Resources

[Amount in Rupees]

Sl. No.	Description	Charges for one resource Per Month [Excl. of Taxes]	No. of Months	No. of Resources	Total Charges for resources [Excl. of Taxes]	Tax for Column d		Total Charges for resources [Incl. of Taxes]
						Tax %	Tax Value	
		a	b	c	d=a*b*c	e	f	g=d+f
1	Dedicated Onsite Support charges*		6	1				
2	Dedicated Offsite Support charges*		54	1				

Note: The quantity mentioned in Table-D is indicative only. *Bank at its discretion can avail onsite / offsite resources based on the requirement. Bank can at its discretion decide the number of resources in case of Onsite/Offsite support.

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Table - E
ATS cost of Chat bot solution

[Amount in Indian Rupees]

Sl. No.	Item Details	ATS charges for 4th and 5th year after completion of warranty period (Excl. of tax)		Total Cost (Excl. of tax)	Tax for Column C		Total ATS Cost for 4th and 5th year (Incl. of Tax)
		4th Year	5th Year				
		A	B	C=A+B	D % of Tax	E Tax Amt.	F=C+E
1.	Annual Technical Support (ATS) charges after the warranty period of three years.						

Table-F
Total Cost for 5 years Contract Period (Including Warranty and ATS)

[Amount in Indian Rupees]

Sl. No.	Details	Total Cost [inclusive of tax]
1.	Total Cost as per Table-A	
2.	Total Cost as per Table-B	
3.	Total Cost as per Table-C	
4.	Total Cost as per Table-D	
5.	Total Cost as per Table-E	
	Grand Total (Total of 1 ,2, 3, 4 & 5 of table F)	

Note: The quantity mentioned above under licenses is indicative only. The cost mentioned for the licenses will be fixed during the contract period. Bank will procure the same as and when required. The selected bidder is liable to deliver the licenses in excess of the quantity mentioned above at the same rates during the contract period.